

IMPLEMENTATION OF STATE SOCIAL CONTRACTING by the Kara-Balta Mayor's Office

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WHY?

- Kara-Balta is a principal regional center for internal migrants.
- According to official data, there are 48 278 people living in the city, including 26 011 women, and composition of the population is multinational.
- High population density makes the problem of supporting vulnerable populations, citizens in difficult life situations and in need of individual care more acute, including the elderly.



Finding a solution: a new management tool

- In order to address social issues, the LSG of Kara-Balta utilized the management tool - **state social contracting**.
- **The state social contracting** is a mechanism for implementing a part of republican, sectoral, regional or municipal social programs aimed at providing social services to the population or achieving other socially useful goals by involving legal entities and individual entrepreneurs in their implementation, based on contractual relations and provided with funding from the republican and/or local budgets.



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Steps in SSC implementation



**Identifying
PROBLEM**



**STUDYING
PROBLEM**



**PUBLIC
HEARINGS**



SSC PROGRAM



**FINANCING
Transparency**



**MONITORING
EVALUATION**

SSC Program

State social contracting (SSC) program for 2019-2023 was developed and included in the Social and Economic Development Program (SEDP) of Kara-Balta.

The SEDP program is based on:

- Results of the needs assessment of the population in social services, as well as suggestions of citizens.
- During the assessment 5 meetings were held, which were attended by 150 people.
- Public hearings were held on the draft SEDP, including the SSC program, in which 350 residents of Kara-Balta took part.
- In the course of the hearings, about 100 questions and suggestions were received from the participants, which they outlined on the forms specifically prepared for this purpose.

Needs Assessment and PH



Approval of the SSC program at the session of the city council

Determination of the funding amount from the city budget

400 000 soms

Priority areas:

Support for vulnerable people in difficult life situations and need an individual care, including the elderly;

250 000 soms

Prevention of substance use among adolescents and young adults;

50 000 soms

Helping women who are victims of violence, children abandoned by their parents, and children with disabilities

100 000 soms

Process of the SSC Implementation

Publication of
the SSC
announcement



Conducting
an
informational
meeting



Formation of
grant
committee for
the selection
of project
proposals



NGOs send
project
proposals to
the state
customer



Grant committee
determines the
winners



Signing contracts,
allocating funding,
consultations on
the SSC execution



Winning NGOs
implement
projects and
submit reports

Implementation of the state social contracting

- Working group of 7 people and grant commission of 10 people were created, consisting of the mayor's office staff, deputies and local community leaders.
- The working group developed the Regulations on the Grant Commission and publicized the announcement of the SSC competition through social networks and a local newspaper.
- Two non-governmental organizations (NGOs) applied for the SSC on one topic "Supporting vulnerable people in the city who find themselves in a difficult life situation and need of individual care, including the elderly."



The competition committee awarded the “Believe in Yourself” Foundation to implement the “Express Help” project

- The project conducted a survey with assistance of neighborhood workers to identify those in need;
- Depending on the problem, referrals were made to social services;
- Provided necessary assistance in the form of psychological and legal counseling, humanitarian package, etc.

Project implementation

- During the project, a social worker from the mayor's office was also involved in the process; he consulted and corresponded with representatives of state agencies.
- As a result, 1 172 people from 320 families (637 adults and 535 children) received assistance. The youngest participant in the project was 19 years old - she was a victim of domestic violence.
- Passports of 10 citizens were restored, allowing them to regain their civil rights.

Implementation



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Effectiveness of the SSC implementation

- The practice of Kara-Balta proved that the SSC mechanism makes it possible to increase funding for addressing social problems through the work of the NGO-implementer.

SSC implementer:

- additional contribution of more than 82 206 soms, as well as clothes and shoes.
- attracted donors and received additional assistance in the form of food packages, New Year's gifts, items (from the Global Environment Facility of the United Nations Development Programme, UNAIDS).

Effectiveness of the SSC implementation

- During the project, the SSC executor was able to involve the civil sector. The city residents actively expressed a desire to help others in need.
- The mayor's office gained valuable experience working with NGOs, learned to monitor and evaluate the process of implementing socially useful projects.
- The mayor's office updated its database of at-risk people in need.
- The mayor's office also created a separate tab dedicated to SSC on its municipal website, useful for socially vulnerable residents of the city.

**Project
implementation -
helping women
victims of violence,
children abandoned
by their parents, and
children with
disabilities**





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**Project
implementation –
prevention of
substance abuse
among adolescents
and young adults**

Resources for learning more about the experience

- For more information please visit the link to the Kara-Balta mayor's official website
- <http://kara-balta.kg/category/гос-соцзаказ/>



The background of the slide is a grayscale, long-exposure photograph of a multi-lane highway. The image shows light trails from vehicles, creating a sense of motion and speed. The lines of the road converge towards the top of the frame. In the top right corner, there is a solid blue rectangular shape.

Thank you